

OUR MISSION

We partner with families to help children with special health care needs live a great life.



CHILDSERVE QUICK FACTS

- ❖ Non-profit organization
- ❖ Serves children from birth to age 21
- ❖ Founded in 1928 as a convalescent home for children
- ❖ Became ChildServe in 2002
- ❖ More than 2,300 Iowa children served each year
- ❖ Locations in Ames, Johnston, Des Moines, Ankeny, Grimes, Urbandale, and West Des Moines



CONNECTING WITH CHILDSERVE

ChildServe Center - Johnston
 5406 Merle Hay Road
 P.O. Box 707
 Johnston, IA 50131
 tel 515.727.8750
 fax 515.727.8757

ChildServe Center - Ames
 1915 Philadelphia Street
 Ames, IA 50010
 tel 515.232.7220
 fax 515.232.3834

OTHER LOCATIONS

ChildServe Woodland Center
 644 24th Street
 Des Moines, IA 50312
 tel 515.280.5332
 fax 515.280.5446

ChildServe Childcare Center - Johnston
 5609 Greendale Road
 P.O. Box 707
 Johnston, IA 50131
 tel 515.278.2499
 fax 515.278.0826

For more information, please visit
www.childserve.org



childserve
Believing in the spirit of a child.



childserve
Believing in the spirit of a child.

"The spirit of a child is the perseverance to grow, develop, learn, experience, laugh, and love through all the challenges in life. To believe in that spirit is to empower the child to overcome those challenges."

- **Mary Goodrich**, ChildServe Family Services Specialist

"Believing in the spirit of a child is looking past the disability to see the child. Every child is different and has his or her own sparks, if you just look for it."

- **Brittany Singleton**, Volunteer

"The spirit of a child doesn't recognize the word "can't" or "failure." Children don't limit themselves, and they have so much to teach us about courage and strength if we only listen."

- **Sue Cooper**, ChildServe Home Site Supervisor



OVERVIEW OF SERVICES

ADAPTIVE EQUIPMENT

ChildServe is a certified Durable Medical Equipment provider specializing in pediatric seating and mobility fitting, wheelchairs and adaptive devices, augmentative communication devices, and medical supplies.

CASE MANAGEMENT

ChildServe and Polk County Health Services cooperate to provide case management and care coordination services to children and families enrolled in Medicaid's Mental Retardation (MR) and Brain Injury (BI) waiver programs.

CHILDCARE

ChildServe's integrated and specialized childcare services provide safe, nurturing environments for infants through school-age children. Integrated centers for children of all abilities are located in Ames and Johnston. Specialized childcare for children with special needs is available at ChildServe Woodland Center in Des Moines.

HOMECARE

For children who require medically prescribed in-home pediatric health care, ChildServe offers skilled nursing, home health aides, certified social workers, nurses, and therapy professionals. In addition, a registered nurse is on call 24 hours a day to assist with home care needs.

CHILDSERVE HOMES & APARTMENTS

Residential placements are geared to the specific health care needs of each child and families remain as active in their child's ongoing care and development as possible. ChildServe's residential options are available in 15 ChildServe Homes and Apartments located throughout the greater Des Moines area.

RESPIRE

Respite services enable families to take a break from the day-to-day demands of caring for a child with special health care needs. Services include one-on-one, specialized, and group care provided in one of two respite centers located in Ames and Johnston.

CONTINUING CARE

Long-term, pediatric skilled care is provided for children who are medically fragile. ChildServe's continuing care unit is a child-centered environment focused on providing nursing care and therapy to optimize the child's health and well-being as they grow and develop.

SUPPORTED COMMUNITY LIVING

A variety of goal-oriented, one-on-one services enable children with special health care needs to participate more fully in their community while developing independence.

THERAPY

ChildServe is a certified outpatient rehabilitation provider offering a range of skilled pediatric therapies in both individual and group settings. Occupational, physical, and speech-language therapies, orthotics, and audiology services are available in both the Ames and Johnston ChildServe Centers.

TRANSITIONAL CARE

Children who are in the process of transitioning from a hospitalization to home often need specialized short-term care. ChildServe's sub-acute, transitional care unit offers this level of care in a supportive, family-friendly setting so parents can learn and adjust to new caregiving techniques before taking their child home.

