

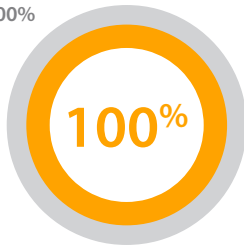


CASE MANAGEMENT

ACCESS TO SERVICES:

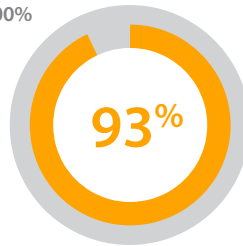
EFFICIENCY OF SERVICES

TARGET 100%



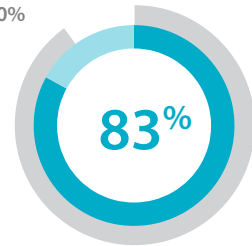
All ineligible individuals for Case Management who request assistance will be linked to needed resources or given the help they requested

TARGET 100%



Case Manager will provide the needed support to transition the individual discharged from our service

TARGET 90%



All team members on child's team will be contacted quarterly

EFFECTIVENESS OF SERVICES

All children will participate and contribute to the life of the community



ACCUMULATIVE YEARLY TARGET 90%

Case manager will advocate for children in at least one school meeting each school year



ACCUMULATIVE YEARLY TARGET 90%

SATISFACTION WITH SERVICES:

Families indicate that their family is benefiting from services



Families are satisfied with services



Families are satisfied with their child's care coordination



Families are engaged



0% 25% 50% 75% 100%