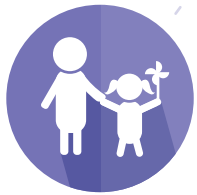




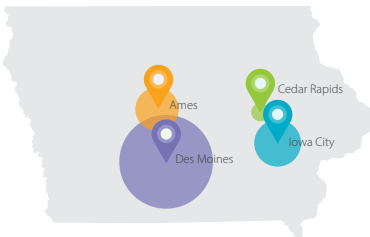
# Impact By the Numbers

FISCAL YEAR 2022-2023



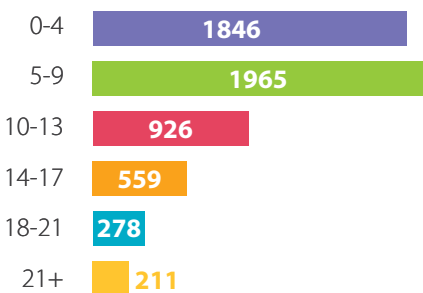
**5786**  
CHILDREN SERVED

CHILDREN SERVED BY LOCATION



- 918** Ames
- 70** Cedar Rapids
- 3868** Des Moines
- 1212** Iowa City

AGE OF CHILDREN SERVED



## CHILDREN SERVED BY SERVICE

	Area	# Served
Pediatric Rehabilitation	Adaptive Equipment	587
	Inpatient Rehabilitation	42
	Rehabilitation Medicine	681
	Outpatient Therapy	4,073
Behavioral Health & Autism	Applied Behavior Analysis (ABA)	71
	Autism Day Program	104
	Mental Health Therapy	529
	Psychology	673
Community-based Services	Case Management	187
	Childcare	205
	Day Habilitation	61
	Homecare	18
	Homes	81
	Medical Childcare	85
	Respite	498
	Supported Community Living	182
	Complex Medical	Complex Medical Care
Medical Group Home	6	

INDIVIDUALS FROM

**75**

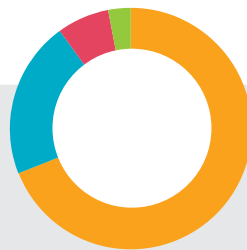
OF IOWA'S 99 COUNTIES SERVED

**78%**

OF PAYMENTS COME FROM MEDICAID

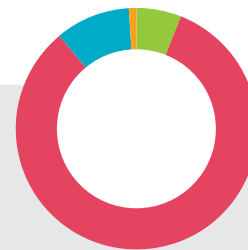
**94%**

FAMILY SATISFACTION



NUMBER OF SERVICES USED

- 69%** One
- 21%** Two
- 7%** Three
- 3%** Four or More



ACUITY LEVEL

- 6%** Tier 1: Non-Chronic
- 83%** Tier 2: Chronic
- 10%** Tier 3: Chronic & Complex
- 1%** Tier 4: Critical





### TOP WORKPLACES

ChildServe has been named a Top Workplace in Iowa by the Des Moines Register every year since 2014. In 2023, ChildServe earned the #15 spot in the Large Company category.



### BOOK OF LISTS

ChildServe was named the #3 Most Influential Non-Profit in the Des Moines Business Record's 2023 Book of Lists.



### CARF ACCREDITATION

ChildServe currently holds a three-year accreditation from the Centers on the Accreditation of Rehabilitation Facilities (CARF).



In 2023, we opened ChildServe – Cedar Rapids, our first satellite location. Services offered include Outpatient Therapy (OT, PT, Speech), ABA, and Autism Day Program.

AMES | 1915 Philadelphia St., Ames, IA  
 CEDAR RAPIDS | 1661 Boyson Square Dr., Suite 100, Hiawatha, IA  
 DES MOINES | 5406 Merle Hay Rd., Johnston, IA  
 IOWA CITY | 2350 Oakdale Blvd. Coralville, IA

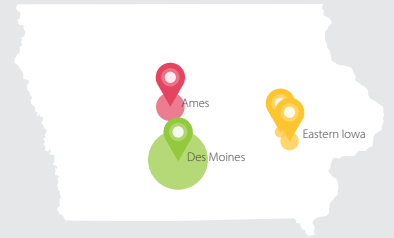
Learn more at [childserve.org](http://childserve.org)



**1499**

TEAM MEMBERS EMPLOYED

TEAM MEMBERS BY LOCATION



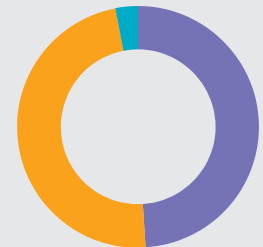
AVG. YRS. TENURE OF FULL-TIME EMPLOYEES



THERAPISTS EMPLOYED



NURSES EMPLOYED



EMPLOYMENT TYPE



TEAM CLASSIFICATION

